## 2.5.2 - Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient

Examination is an assessment of the students' performance and the teacher's efforts. The institution follows complete transparency in the internal assessment and supports the student's grievances related to internal and external examinations.

The students are made aware of assessment process and the process of raising the grievances if any regarding examination. After the conduction of examination every faculty explains the process of evaluation by discussing the solutions in the classroom. The valued answer scripts are shown to students to verify their answers according to the key provided. Grievances if any are brought to the notice of the faculty and will be resolved in the class room. Any grievance if not solved by the faculty is brought into the notice of the Head of the department. The grievances recorded at the department level are discussed and resolved within 3 days with the consent of the Principal.

## For university related grievances

If students are not satisfied with the marks awarded in the external examination, they can apply for recounting and revaluation within the stipulated time given by the University through the Examination branch of the institution.